

Ref: FOI/00498/CMICB
07 August 2023

Dear,

**Re: Freedom of Information Act 2000
Pulmonary Rehabilitation and Talking Therapy Service**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

Your Request:

Current Capacity:

1) Could you please provide information about the current capacity of your Pulmonary Rehabilitation and Talking Therapy services? Specifically, I would like to know the number of available places for each program. Understanding the current capacity will help me gauge the availability of these important services.

Current Waiting Times:

2) I kindly request information on the current waiting times for the Pulmonary Rehabilitation and Talking Therapy services. Specifically, I am interested in knowing the average waiting time from referral to the commencement of these programs. Having an understanding of the waiting times will aid in managing expectations and planning for individuals seeking these services.

Retention Rates:

3) It would be greatly appreciated if you could provide me with the retention rates for the Pulmonary Rehabilitation and Talking Therapy services. This information refers to the percentage of individuals who complete the full duration of the program. Knowing the retention rates will give insight into the effectiveness and engagement of the services provided.

Drop Out Rates:

4) I would also like to request information on the drop out rates for the Pulmonary Rehabilitation and Talking Therapy services. This refers to the percentage of individuals who start the program but do not complete it. Understanding the drop out rates will help in identifying any potential challenges or barriers that individuals may face during their participation in these programs.

Our Response:

Please find listed below the information held in respect of pulmonary rehabilitation and talking therapy services in each of the former CCG areas that now makes up NHS Cheshire & Merseyside ICB:

Cheshire

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Cheshire, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Providers

- *Cheshire & Wirral Partnership NHS Foundation Trust*
cwp.foi@nhs.net
- *East Cheshire NHS Trust*
ecn-tr.foirequests@nhs.net
- *Countess of Chester Hospital NHS Foundation Trust*
foi.enquiries@coch.nhs.uk
- *Mid Cheshire Hospitals NHS Foundation Trust*
foi.foi@mcht.nhs.uk

Talking Therapy Provider

- *Cheshire & Wirral Partnership NHS Foundation Trust*
cwp.foi@nhs.net
- *Big Life Group*
<https://www.thebiglifegroup.com/contact-us/>

Halton

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Halton, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Warrington & Halton Teaching Hospitals NHS Foundation Trust*
WHH.FOI@nhs.net

Talking Therapy Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Knowsley

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Knowsley, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Liverpool Heart and Chest Hospital NHS Trust*
FOIRequests@lhch.nhs.uk

Talking Therapy Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Liverpool

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Liverpool, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Liverpool Heart and Chest Hospital NHS Trust*
FOIRequests@lhch.nhs.uk

Talking Therapy Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Sefton

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Sefton, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Talking Therapy Provider

- *Mental Health Matters*
info@mhm.org.uk

St Helens

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned provider of these services in St Helens, who is listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider / Talking Therapy Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Warrington

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Warrington, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Warrington & Halton Teaching Hospitals NHS Foundation Trust*
WHH.FOI@nhs.net

Talking Therapy Provider

- *Mersey Care NHS Foundation Trust*
FOI@merseycare.nhs.uk

Wirral

1 – 4) Information not held on the current capacity, waiting times or retention/drop out rates for pulmonary rehabilitation and talking therapies services. You may wish to redirect your request for this information to the commissioned providers of these services in Wirral, who are listed below along with their contact details for Freedom of Information requests:

Pulmonary Rehabilitation Provider

- *Wirral University Teaching Hospital NHS Foundation Trust*
wih-tr.AccessToInformationOffice@nhs.net

Talking Therapy Provider

- *Everyturn Mental Health*
<https://www.everyturn.org/talking-therapies/locations/wirral/>

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

*The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk*

Should you need any further clarification or assistance, please do not hesitate to contact us quoting the above FOI reference.