

DNAs and Self Discharge – A Quick Guide

DNA or Child Not Brought to Appointment?



- Ensure the patient is not automatically discharged without a clinician reviewing first
- Consider any potential safeguarding concerns (adult or child) and act accordingly
- Communicate the subsequent plan with the GP and the patient
- Note: Administrative and communication errors (patient not receiving letters) are common

Patient self-discharged?



- **By definition these patients are thought to be unwell and vulnerable**
- Ensure any self-discharge is rapidly communicated to the GP and the patient with reasons why (where known)



- Put a follow up plan in place
- Provide medication where able

Patient presented to A&E with mental health problem and left before assessment?



- Please follow “Guidance on implementing the National Partnership Agreement: Right Care, Right Person”
- [NHS England » Guidance on implementing the National Partnership Agreement: Right Care, Right Person](https://tinyurl.com/48vdt9vn)
- Ensure risk assessment undertaken with psychiatric liaison team to determine response

