

Ref: FOI/00425/CMICB  
29 June 2023

Dear,

**Re: Freedom of Information Act 2000  
Non-Clinical Agency Staff**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

**Your Request:**

**1) Breakdown of which recruitment agencies have supplied temporary non-Clinical staff from October 2022 – March 2023.**

**Our Response:**

1) Please find listed below the recruitment agencies that have supplied temporary non-clinical staff to NHS Cheshire & Merseyside ICB between 01 October 2022 and 31 March 2023:

- *Blue Arrow*
- *Castlefield Recruitment Ltd*
- *Computer Future*
- *Coyle Personnel PLC*
- *Digital Gurus Recruitment*
- *Forrest Recruitment Ltd*
- *G2 Recruitment Solutions Ltd*
- *Hays Specialist Recruitment Ltd*
- *Michael Page International Recruitment Ltd*
- *Seymour John Public Services (North) Ltd*
- *Venn Group Ltd*
- *Woodrow Mercer*

Your Request:

**2) Amount of recruitment agency spend for temporary non-Clinical staff from October 2022 – March 2023.**

Our Response:

2) Between 01 October 2022 and 31 March 2023, NHS Cheshire & Merseyside ICB's total spend on temporary non-clinical staff was £474,697.

Your Request:

**3) Number of shifts filled by recruitment agencies for Estates, Facilities Management and Ancillary staff from October 2022-March 2023.**

**4) Amount of recruitment agency spend for temporary staff for Estates, Facilities Management and Ancillary staff from October 2022 – March 2023.**

Our Response:

3 - 4) No recruitment agencies used for temporary staffing of estates, facilities management and ancillary staff roles between 01 October 2022 and 31 March 2023.

Your Request:

**5) Point of contact and contact details within your organisation who oversees temporary service provision and details of any Neutral or Master Vend contracts currently in place.**

Our Response:

5) NHS Cheshire & Merseyside ICB no longer uses temporary agency staff and as a result, there is no point of contact for contracts on temporary service provision staffing.

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing [foi@cheshireandmerseyside.nhs.uk](mailto:foi@cheshireandmerseyside.nhs.uk) and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

*The Information Commissioner's Office*  
*Wycliffe House*  
*Water Lane*  
*Wilmslow*  
*Cheshire*  
*SK9 5AF*  
[www.ico.gov.uk](http://www.ico.gov.uk)