

Your Request:

- 1) Does your ICS currently procure clinical decision support (CDS) software services for primary care?**
- 2) If yes, what is the name(s) of the CDS?**

Our Response:

1 – 2) NHS Cheshire & Merseyside ICB currently commission a CDS called Ardens from Healthcare Informatics.

Your Request:

- 3) If you use more than one CDS solution, in which areas (or former CCGs) are they in use?**

Our Response:

3) NHS Cheshire & Merseyside ICB understands that some former CCG localities may have used Primary Care IT and DXS but does not hold information specifically detailing were.

Your Request:

- 4) What was the value for this procurement or respective procurements?**
- 5) What was the date of the contract inception?**
- 6) What is the current renewal date of the contract?**
- 7) How was the product procured? (direct award via single tender waiver, mini competition, formal tender process through FTS, etc.)**
- 8) If the product was procured from a procurement framework, which procurement framework was it procured?**
- 9) What other companies were reviewed as part of the tender process? Please provide any evidence of the review and scoring against your nominated criteria.**
- 10) Where was this tender presented to allow companies to apply?**

Our Response:

4 – 10) NHS Cheshire & Merseyside ICB procured the current Arden CDS at a value of £1,196,227 over an initial two-year contract from 31 March 2022 to 30 March 2024. The contract was procured as a direct award via a single waiver. The procurement was undertaken through the Health Trust Europe Framework and supported by National Commercial & Procurement Hub at NHS England & Improvement (the contract is a G-cloud 12 call off contract). Market research/discussions were carried across Places (former CCG areas) of current usage of CDS products and the Places that responded shared/advised that they could not find an equivalent alternative to any other products and used EMIS protocol functionality where available to configure locally that set the product apart. The product was also used already across Cheshire and Merseyside at over 200 GP practices across 5 former CCG areas, which had knowledge and experience built from current practice and usage. A direct award was chosen to be the route to procure this CDS across Cheshire & Merseyside ICB.