

**Your Request:**

**1) Which digital solutions are currently in use within your CHC services across the ICB?**

- Adam
- CHS Caretrack
- CHS Broadcare
- IEG4
- Imosphere Formulate
- QA Plus iChord
- Other - Please provide description

**2) How many users access the solutions on a regular basis?**

- 10-25
- 25-50
- 50-75
- 75-100
- 100+

**3) What is the annual total cost of your current provider?**

- Less than £15,000 per annum
- £15,000 - £30,000 per annum
- £30,000 - £50,000 per annum
- £50,000 - £80,000 per annum
- £80,000 + per annum

**4) What date is the contract due for renewal for the current provider?**

**5) Which digital systems are currently in use within your wider ICB for health and social care?**

- Altera Health
- EMIS
- Liquidlogic
- SystemOne
- Other- Please provide description

**6) Does your current CHC system interface with any of the health/social systems currently in place in the ICB?**

- Yes
- No
- If Yes please confirm which systems?

**7) Do you have any plans for your CHC system to interface with the wider ICB systems, and if so within what timescale?**

- within 12 months
- 12 – 18 months
- 18 – 24 months

- 24 months or more
- None of the above

8) Do you consider implementing a web referral portal for your service in the next 12 months?

- Yes
- No
- Already have web referral portal in use.

9) Do you consider implementing a patient portal for your service in the next 12-24 months?

- Yes
- No
- Already have patient portal in use.

**Our Response:**

Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the questions posed regarding digital solutions in use in the CHC Services:

**Cheshire**

- 1) CHS Broadcare / IEG4
- 2) 75-100.
- 3) £80,000 + per annum.
- 4) March 2023.
- 5) EMIS / Liquidlogic / SystemOne.
- 6) No..
- 7) Yes, but no defined timescale.
- 8) Web referral portal already in use.
- 9) Patient portal already in use.

**Halton**

- 1) CHC Broadcare.
- 2) 25-50 within the CHC Service.
- 3) £30,000 – £50,000 per annum.
- 4) CHC Broadcare in March 2023.
- 5) None.
- 6) N/A.
- 7) No.
- 8) Web referral portal already in use.
- 9) No.

**Knowsley**

- 1) CHC Broadcare.
- 2) 10-25.
- 3) £15,000 - £30,000 per annum.
- 4) March 2024.
- 5) EMIS / Liquidlogic.

- 6) Yes, Broadcare.
- 7) No.
- 8) No.
- 9) No.

### **Liverpool**

- 1) Access ADAM CMS/DPS
- 2) 25-50.
- 3) Unable to breakdown cost by area.
- 4) March 2023.
- 5) EMIS
- 6) No.
- 7) No.
- 8) Web referral portal already in use.
- 9) No.

### **South Sefton / Southport & Formby**

- 1) Access ADAM CMS/DPS
- 2) 25-50.
- 3) Unable to breakdown cost by area.
- 4) March 2023.
- 5) None.
- 6) No.
- 7) No.
- 8) Web referral portal already in use.
- 9) No.

### **St Helens**

- 1) Integrated Adults System (IAS) via the Local Authority provided by Liquidlogic.
- 2) 100+ users across Local Authority/ICB CHC Staff
- 3) £50,000 – £80,000 per annum.
- 4) IAS in April 2023.
- 5) Liquidlogic.
- 6) Yes, IAS Liquidlogic.
- 7) No.
- 8) No.
- 9) No.

### **Warrington**

- 1) CHC Broadcare.
- 2) 25-50 within the CHC Service.
- 3) £30,000 – £50,000 per annum.
- 4) CHC Broadcare in March 2023.
- 5) None.
- 6) N/A.
- 7) No.
- 8) Web referral portal already in use.

9) No.

**Wirral**

- 1) CHS Broadcare / IEG4
- 2) 25-50 within the CHC Service / 100+ external from the CHC Service.
- 3) £50,000 – £80,000 per annum.
- 4) CHS Broadcare in April 2023 / IEG4 April 2025.
- 5) Liquidlogic / SystemOne.
- 6) No.
- 7) No.
- 8) Web referral portal already in use.
- 9) Yes.

**Your Request:**

**10) What could digital solutions deliver to a CHC / AACC service that would make a significant improvement to current solutions and or support you further in performing your role?**

**Our Response:**

10) NHS Cheshire & Merseyside ICB does not hold any information in response to this question.