

Our Ref: ID 2036

NHS Wirral Clinical Commissioning Group
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Tel: 0151 651 0011

Re: Freedom of Information Request - Social Prescribing

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on the 22nd December 2021.

You Asked for:

Under the Freedom of Information Act 2000, could you please answer the following questions regarding social prescribing in your Integrated Care System (ICS)/Commissioning Support Unit (CSU)/Clinical Commissioning Group (CCG)?

(If your ICS/CSU/CCG covers more than one CCG, please provide the requested information for all of the CCGs under your service.)

Questions:

1. Who is your Lead for Primary Care Social Prescribing?
2. Do you have any projects or programmes around increasing exposure and uptake of social prescribing services?
3. Is your ICS/CSU/CCG committed to the Network Direct Enhanced Contract, specifically around social prescribing? If so, what are your current initiatives?
4. Does your ICS/CSU/CCG currently use/plan to use software products for social prescribing?
5. If yes, what are the names of the software products being used/planned?
6. What framework were used/plan to use (G-Cloud, HSSF, GP IT) to purchase these software products?
7. Do those software products integrate with the clinical systems? If so, which clinical systems?
8. Is integration with clinical systems a requirement for your selection of a social prescribing software solution?
9. What are the main attributes you require when considering a social prescribing software or solution partner?
10. What is the estimated percentage of patients in your ICS/CSU/CCG in primary care that received a social prescription this past year?
11. What is the estimated percentage of referrals in your ICS/CSU/CCG in primary care that were social referrals this past year?
12. How do you currently measure and report on social referral activity?

13. What percentage of GP practices in your ICS/CSU/CCG have at least one social prescribing link worker/care coordinator/care navigator that specifically deals with patients who need social prescribing?

Our Response:

1. Primary Care Wirral (PCW) and GP Wirral (GPW) Federations both take lead on employing social prescribers in primary care.
2. As part of the vaccination programme, Primary Care Vaccination sites have utilised social prescribers to work with vulnerable and hard to reach patients.
3. Yes, please see the answer to question number 2.
4. No.
5. Not applicable.
6. Not applicable.
7. Not applicable.
8. Not applicable.
9. Not applicable.
10. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this level of data. Please can I suggest that you contact the GP Federations directly? I have included their contact details below, should you wish to do so.
PCW Federation - pcw.fed@nhs.net
GPW Federation - contact@citizensadvicewirral.org.uk (GPW Federation subcontract Wirral Citizens Advice Bureau for the social prescribers)
11. Please see the answer to question number 10.
12. Data can be viewed via EMIS, however coding may differ by GP practice. NHS Wirral CCG is not currently required to report on social referral activity.
13. All Primary Care Networks have at least 1 social prescriber, care coordinator and care navigator who works across all GP practices.

We hope this information is useful, however, if you require any further information, please do not hesitate to contact a member of the Corporate Affairs Team, (contact details at the top of this letter).

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