

Our Ref: ID 1884

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request – Complex Care

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 21st April 2021.

You Asked for:

1. How many service users in the Clinical Commissioning Group's (CCG) area of service required 'Treatment of Disease, Disorder and Injury (TDDI) or Complex Care at home' packages from the 1st January 2021 to the 31st March 2021?
2. What private companies provided 'care at home' packages that required TDDI Care Quality Commission (CQC) Certification from the 1st January 2021 to the 31st March 2021?
3. What did each private company charge (per hour) for both nurses and healthcare assistants/support workers in the CCG's area of service from the 1st January 2021 to the 31st March 2021?
4. What was the CCG's annual spend on homecare/nursing agencies in 2020?

Our Response:

1. There were 569 domiciliary care packages open at some point between 1st January 2021 and 31st March 2021 spread over 426 separate service users. Only 171 packages, (145 service users) of these were labelled as complex care.
2. Unfortunately, NHS Wirral Clinical Commissioning Group is unable to provide a response for this question as the recording system used, Broadcare, data does not hold detailed Care Quality Commission (CQC) information.
3. Unfortunately, Packages of Care (POC) are agreed and recorded in our database at a weekly rate, not hourly so unfortunately, we are unable to answer this question.
4. In the financial year 2020/2021, NHS Wirral CCG spent £14,532,822 on domiciliary care provided by homecare and nursing agencies.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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