

Our Ref: ID 1892

NHS Wirral Clinical Commissioning Group  
Marriss House  
Hamilton Street  
Birkenhead  
Wirral  
CH41 5AL  
Tel: 0151 651 0011

## Re: Freedom of Information Request - Lloyd George Digitisation

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 26<sup>th</sup> April 2021.

### You Asked for:

1. Has the Clinical Commissioning Group (CCG) deployed a cross-practice approach to the digitisation (scanning) of Lloyd George (LG) patient records?
  - a. If so, who is the supplier the CCG has contracted with?
  - b. When was the contract awarded and for how long?
  - c. How many patient files are in scope for the digitisation project?
  - d. If not outsourced, is the digitisation managed internally by CCG/practice staff?
2. If the CCG has not yet started to digitise Lloyd George records across its GP estate, does the CCG know roughly how many Lloyd George records exist in a physical form?
3. Are these physical LG files stored within the respective practice?
4. Are any physical LG files stored with a third-party storage company, off-site?
  - a. if so, roughly how many (files or boxes is fine)?
  - b. What is the annual cost to the CCG for the storage of physical patient files within third party storage companies?
5. Is there a uniformed Electronic Document Management (EDM) system deployed across all practice surgeries?
  - a. if so, which EDM system has been deployed?
  - b. when was the contract awarded and how long for?
  - c. if not, which individual systems are currently being used across the estate?
6. Who within the CCG is responsible for the digitisation of Lloyd George records across the CCG estate, in-line with the NHS England timelines?
  - a. Please provide name, job title and email address
7. Please also provide the details for:
  - a. Chief Financial Officer (or equivalent)
  - b. Chief Information Officer (or equivalent)
  - c. Chief Clinical Information Officer (or equivalent)
  - d. Chief Executive Officer (or equivalent)

### Our Response:

1. NHS Wirral Clinical Commissioning Group (CCG) does not hold any patient records.
2. Please see the answer for question number 1.

3. Please see the answer for question number 1.
4. Please see the answer for question number 1.
5. Please see the answer for question number 1.
6. Please see the answer for question number 1.
7. Please see below:
  - Chief Financial Officer (or equivalent) – Mark Chidgey
  - NHS Wirral Clinical Commissioning Group (CCG) has a service level agreement with Midlands and Lancashire Commissioning Support Unit (MLCSU) to provide ICT support. Any Freedom of Information requests concerning MLCSU should be sent to NHS England. I have included their details below for your information, should you wish to contact them directly:  
Email – [england.contactus@nhs.net](mailto:england.contactus@nhs.net)  
Telephone – 0300 311 2233
  - Chief Clinical Information Officer (or equivalent) – Simon Delaney
  - Chief Executive Officer (or equivalent) – Simon Banks

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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