

Our Ref: ID 1861

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
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Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request - Improving Access to Psychological Therapies (IAPT) services

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 16th March 2021.

You Asked for:

1. Please could you confirm the name, job title and email address of the individual responsible for commissioning Improving Access to Psychological Therapies (IAPT) services?
2. Please could you confirm the current provider of IAPT services?
3. If the Trust is the provider of the IAPT service, please could you confirm the name, job title and email address of the individual responsible for delivering the IAPT service?
4. Please could you confirm the current total cost of the IAPT service and duration of the contract?
5. Please could you confirm when the IAPT service will next be re-tendered on the basis of the current contract duration?
6. Please confirm the total number of individuals who have currently been waiting more than 6 months for counselling services?
7. Please could you confirm if you commission any digital IAPT services (either as a sub-contract to the overall provider or as a separate contract), and if so who the digital provider is and what services they provide to patients, and the cost and duration of this contract and when it will next be tendered.

Our Response:

1. Hannah Lewis is the Mental Health Commissioning Manager. She can be contacted on the following address: Hannah.lewis20@nhs.net.
2. The current provider is Talking Together Wirral/Insight Healthcare.
3. Paul Edwards is the Operational Lead at Talking Together Wirral. He can be contacted on the following email: info@talkingtogetherwirral.org.
4. The current total cost of the service is £4.6 million. It is a 3 year contract, ending on the 31st March 2022, with an option to extend until the 31st March 2024.
5. Please see the answer to question number 4. A decision has not yet been taken as to whether this extension will take place, therefore, a re-tender date has not been set. The service will be reviewed in the next few months to enable the commissioners to make future plans, including a procurement timetable, for this service.

6. As of the 21st February 2021, 72 people have been waiting more than 6 months to access the Improving Access to Psychological Therapies (IAPT) services across all steps and psychology interventions provided by the service.
7. Yes, Silvercloud is the current provider, offering online Cognitive Behavioural Therapy (CBT). This is provided as part of a core IAPT contract with Insight Healthcare. For further information regarding this contract, please can I suggest that you contact Talking Together Wirral/Insight Healthcare directly? I have included their contact details below for information: info@talkingtogetherwirral.org.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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