

Our Ref: ID 1848

NHS Wirral Clinical Commissioning Group
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Hamilton Street
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Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request - Reported Community Pharmacist Consultation Service incidents

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 22nd February 2021.

You Asked for:

1. Between 29 October 2019 and 28 October 2020 (inclusive), how many:
 - a. patient safety incidents did community pharmacies report to your Clinical Commissioning Group (CCG), relating to the Community Pharmacist Consultation Service (CPCS)?
 - b. near misses did community pharmacies report to your CCG, relating to the CPCS?
 - c. incidents relating to the CPCS referral process did community pharmacies report to your CCG?
 - d. operational issues relating to the CPCS did community pharmacies report to your CCG?
2. Since 29 October 2020 (inclusive), how many:
 - a. patient safety incidents have community pharmacies reported to your CCG that relate to the CPCS?
 - b. near misses have community pharmacies reported to your CCG that relate to the CPCS
 - c. incidents relating to the CPCS referral process have community pharmacies reported to your CCG
 - d. operational issues relating to the CPCS have community pharmacies reported to your CCG
3. For each incident recorded in response to questions 1) and 2), please provide a copy of the incident reporting form submitted to the CCG, with patient identifying data redacted.

Our Response:

Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) does not hold this information. Please can I suggest that you contact NHS England? I have included their details below for your information, should you wish to contact them directly:

Email – england.contactus@nhs.net

Telephone – 0300 311 2233

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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