

Our Ref: ID 1820

NHS Wirral Clinical Commissioning Group  
Marriss House  
Hamilton Street  
Birkenhead  
Wirral  
CH41 5AL  
Tel: 0151 651 0011

**Re: Freedom of Information Request - Non-Emergency Patient Transport Services (NEPTS)**

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 8<sup>th</sup> January 2021.

**You Asked for:**

1. Which provider(s) do you use for NEPTS journeys?
2. If you use a single provider, do they cover all of your journeys, or do you cover some in-house? What is the approximate percentage split of journeys by the different providers you use?
3. When did your contract start and what is the contract end date?
4. What is the annual NEPTS contract value for the last three years (year end 31 March)? If not available, please provide data for any available years?
  - a. 2017/18
  - b. 2018/19
  - c. 2019/20
5. How many patient journeys were contracted under the NEPTS contract for the last three years (year end 31 March)? Are these calculated as one-way journeys or return journeys?
  - a. 2017/18
  - b. 2018/19
  - c. 2019/20
6. Is the contract in partnership with any other Clinical Commissioning Group (CCG)?

**Our Response:**

1. The current provider is West Midlands Ambulance Service NHS Foundation Trust (WMAS).
2. All journeys are covered by the current provider only.
3. The current contract started on 08/04/2019 and is due to end on 07/04/2024.
4. The total value agreed for the existing contract is £45,000,000 excluding VAT.
5. Patient journeys are calculated as return journeys and the existing contract activity plan is based on the 2017/2018 activity data, which shows that some 65,000 journeys were made in that year. (We only have the high level 2017/2018 data, which commissioners provided to use as a base data for the current contract).

6. Yes, the contract is in partnership with NHS Wirral Clinical Commissioning Group (CCG), NHS Warrington CCG, NHS Eastern Cheshire, NHS South Cheshire, NHS Vale Royal and NHS West Cheshire. The lead commissioner of Non-Emergency Patient Transport Services (NEPTS) in the North West is NHS Blackpool CCG.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

## **Re- Use of Information**

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail [foirequests.nhswirralccg@nhs.net](mailto:foirequests.nhswirralccg@nhs.net) to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.