

Our Ref: ID 1808

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request - Mental health commissioning

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on the 16th December 2020.

You Asked for:

1. Have you heard of the Service SHOUT?
2. **If Yes**, please tick one of the following boxes below detailing where you have heard of the service;
 - Advertisement on the tv
 - Word of Mouth
 - Have received Marketing communications
 - Other (Please detail)
3. Since the **beginning of the 2018/19 financial year**, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality?
If **Yes**, please can you provide the following information about any external provision delivered since the beginning of the 2018/19 financial year;
 - What is the name of the provision?
 - Who is the provider?
 - What is the focus/ are the main issues addressed by the provision? (*E.g. Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)
 - Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)
 - How is the provision delivered? (E.g. group work, one to one work, marketing of support services, helpline etc.)
 - Are there any target groups your current provision is unable to reach? (E.g. New parents, children in care, secondary school, unemployed etc.)
 - What is the annual cost of the provision?
 - If you have an ongoing contract/licence for the provision, when does this end?
4. Do you have an annual budget for externally commissioned mental health provision?
If **yes**, how much is the budget and how is it split? (E.g. Cost of service delivery, marketing budget for new service)
5. Since the **beginning of the 2018/19 financial year**, have you commissioned or used (if free) any external provision to train and support staff working with individuals who may be

anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include training for targeted populations or universal training within your locality?

If **Yes**, please can you provide the following information about any training delivered since the beginning of the 2018/19 financial year;

- Who is the provider?
- What is the focus/ are the main issues addressed by the training? (*E.g. Healthy Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)
- Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)
- How is the provision delivered? (E.g. Face to Face training, e-learning, Virtual Training)
- What is the cost of the training?
- If you have an ongoing contract/licence for the training, when does this end?

6. Did your organisation Tender for any Mental Health Support Service Provisions during the 2019/20 or 2020/21 Financial Years?

If **Yes**, please can you provide the following information;

- Please provide the name of the service tendered for
- Please provide the name of the successful bidder
- Please provide the value of the tender per annum
- Start date of the new service
- End date of the new service

7. Does your organisation plan for any tenders for the provision of Mental Health Support during the 2020/21 financial year?

If **Yes**, please can you provide the following information;

- Please provide the name and a description of the service to be tendered for
- Please provide the anticipated date for this tender to be advertised
- Please provide the anticipated value of this tender

8. Who is the lead contract in your organisation for commissioning Mental Health support Services?

Our Response:

1. Yes.
2. Advertisement on television.
3. Yes, please see the table below:

Name of provision	Provider name	Focus/main issues addressed by the provision?	Who is the provision aimed at?	How is the provision delivered?	Annual cost	Contract/licence end date
(IAPT) Talking Together Wirral	Insight Healthcare	Anxiety and depressions – low to moderate levels of mental health concern	Adults – 18 years+	One to one therapy and support – also online and over the phone support	£4.5 million	March 2022 (option to extend)
Open Door	Open Door Charity	Anxiety, depression, low to moderate mental health needs	14 years and over	One to one peer support, arts and creative therapies, digital cognitive behavioural therapy, group and social	Sub-contracted with Insight Partner service to	March 2022 (option to extend)

				support	existing children's and adults provision.	
SPIDER Project	SPIDER Project	Drug and alcohol misuse, anxiety, depression, low to moderate mental health needs	Adults - 18 years +	One to one peer support, arts and creative therapies, digital cognitive behavioural therapy, group and social support	£120,000	March 2021
Dementia Care	Age UK Wirral	Elderly and Dementia related care and support	Older persons. Those diagnosed with Dementia	Community support programme, one to one nursing support	£100,500	March 2021
Bereavement support	CRUSE	Bereavement support	Adults – 18 years +	Counselling support and online or over the phone	Sub-contracted with Insight	March 2022 (option to extend)
Clear Minds		Community based Mental Health project that focuses on helping and enabling individuals to empower themselves to make positive changes and take control of how they feel.	Adults aged 18+	Subcontracted as part of the wider IAPT contract	Sub-contracted with Insight	March 2022 (option to extend)
Wirral Change	Community Development Service BME Mental Health	Supporting clients with lower mental health needs and referring into primary and secondary Mental Health services as appropriate	Adults aged 18+	Community support programme	£53, 415	March 2022
Wirral Multicultural Organisation	Health Worker	Supporting BAME community to access physical and mental health services	Adults aged 18+	Community support programme	£92, 625	March 2022

4. No.

5. No. Commissioned services provide their own training and development schemes as part of any commissioned contracts. Sharing and extended education and support between services is encouraged to be training compliant and understanding the needs of individuals on the Wirral.

6. No.

7. No

8. Please see below:

Name: Darren Birks

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We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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