

Our Ref: ID 1768

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request – Personal Health Budget's (PHB's)

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000, which was received into this office on 21st September 2020.

You Asked for:

1. Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHB's)? If so, please provide the names of those organisations and a summary of the services they provide to the Clinical Commissioning Group (CCG).
2. Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?
3. Who is responsible for the delivery of the Continuing Healthcare (CHC) programme and what are their contact details (name, email and phone number)?
4. Who is responsible for the digital transformation within the CCG and what are their contact details (name, email and phone number)?
5. Who is the current Director of Finance within the CCG and what are their contact details (name, email and phone number)?
6. How many people in your CCG have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?
7. What is the total annual spend on PHB's for your CCG, and how that spend breaks down by Direct Payment, 3rd party managed and notional budgets?
8. In the report published by NHS England (<https://www.england.nhs.uk/publication/personal-health-budgets-mandatory-data-collection-guidance-and-data/>) you have declared 355 PHB's in the "other" category, can you please provide a breakdown of what types of PHB's these are? E.g. Wheelchair PHB's, end of life etc?
9. What software, if any, is used to manage PHB's in your CCG?
10. What is the total annual cost for this software and what licensing model is used, e.g. X% of budget/per user/fixed cost?
11. When is the contract for the PHB software up for renewal?

Our Response:

1. NHS Wirral Clinical Commissioning Group (CCG) employs the services of the Disability Positive (formerly known as Cheshire Centre for Independent Living (CCIL)) for the assessment and management of all Personal Health Budget's (PHB's). A summary of

the services they provide can be found on their website. I have included a link below for your information:

Disability Positive: <https://disabilitypositive.org/service/>

2. Continuing Healthcare and Complex Care Service, Cheshire and Wirral Partnership NHS Foundation Trust, Marriss House, Hamilton Street, Birkenhead, Wirral, CH41 5AL. 0151 541 5410. WICCG.WirralCCTAdmin@nhs.net
3. Please see the answer to question number 2.
4. NHS Wirral Clinical Commissioning Group does not currently have a Lead for Digital Transformation. NHS Wirral Clinical Commissioning Group (CCG) has a service level agreement with Midlands and Lancashire Commissioning Support Unit (MLCSU) to provide ICT support. Any Freedom of Information requests concerning MLCSU should be sent to NHS England. I have included their details below for your information, should you wish to contact them directly:
Email – england.contactus@nhs.net
Telephone – 0300 311 2233
5. Mark Chidgey can be contacted on 0151 651 0011 or by email at the email provided: WICCG.InTouch@nhs.net.
6. This question has been reviewed and unfortunately, I have to advise you that we will not be able to answer your request without exceeding the appropriate limit under the FOIA. The Freedom of Information Act states “Section 12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.”
7. Please see the table below:

PHB Type	2019 – 2020 Costings
Direct Payment	£2,368,240
Notional Budget	£4,312,754
Third Party Budget	£1,271,827
Total	£7,952,821

8. Please see the answer to question number 6.
9. Systems currently in use to manage Continuing Healthcare (CHC) / Complex Care are Liquid Logic, IEG4, ADAM and Broadcare.
10. Please see below:
 - Liquid Logic - £0 (this is a contract held by Wirral Council and there is no recharge to the CCG for accessing this)
 - Broadcare - £21,000 per year
 - ADAM – £6,057 per month
 - IEG4 - £40,000 per year
11. Currently, the contracts run until the 31st March 2021.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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