

Our Ref: ID 1734

NHS Wirral Clinical Commissioning Group
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CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request – Consultant Connect Limited

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 4th August 2020.

You Asked for:

We understand that the Clinical Commissioning Group (CCG) has contracted with Consultant Connect Limited for the provision of Advice and Guidance services to Primary Care clinicians through the Consultant Connect app.

1. Please confirm whether that is the case and provide a copy of any contract between the parties.
2. Please provide a copy of any risk assessment or review of clinical governance in respect of the Consultant Connect service which the CCG has undertaken or received, including any Data Protection Impact Assessment.
3. Please describe or provide a copy of the process and/or procedures in place to ensure the ongoing suitability of consultants providing advice on behalf of Consultant Connect.
4. Please provide details of the indemnity arrangements between the CCG (NHS England) (or any other public authority) and Consultant Connect Limited for liability for claims arising from the use of the app.
5. Please provide a copy of any business case or similar document prepared to inform the decision as to whether to commission the Consultant Connect service.

Our Response:

1. Please find attached a redacted contract, which excludes the clause about the National Consultant Network (NCN) - this is considered to be a trade secret and is not to be released.
2. The Data Protection Impact Assessment (DPIA) that was carried out is based upon a proprietary Consultant Connect document, which the company considers to be a trade secret. As such, Consultant Connect has asked that it is not released pursuant to Section 43 of the Freedom of Information Act (FOIA) and, having considered the public interest element of the request, we have agreed not to supply this document. We can, however, confirm that a satisfactory DPIA has been carried out.
3. The process that Consultant Connect undergoes to ensure the ongoing suitability of consultants providing advice is considered by the company to be a trade secret. As such, Consultant Connect has asked that it is not released pursuant to Section 43 of the FOIA

and, having considered the public interest element of the request, we have agreed not to supply this information. We can, however, confirm that we are aware of the processes used to confirm suitability of consultants and that they are satisfactory.

4. The indemnity arrangements that Consultant Connect has established are considered by the company to be a trade secret. As such, Consultant Connect has asked that they are not released pursuant to Section 43 of the FOIA and, having considered the public interest element of the request, we have agreed not to supply this information. We can, however, confirm that adequate indemnity arrangements are in place.
5. Consultant Connect has asked that it is not released pursuant to Section 43 of the Freedom of Information Act (FOIA) and, having considered the public interest element of the request, we have agreed not to supply this document.

If you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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