

Our Ref: ID 1698

NHS Wirral Clinical Commissioning Group
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Tel: 0151 651 0011

Re: Freedom of Information Request – Community Dermatology Services

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 12th June 2020.

You Asked for:

1. Is your Community Dermatology Service provided as a separate contract or is it integrated into the secondary care service?
2. Who is the current provider of the Community Dermatology service?
3. Is the contract delivered in partnership with other providers? If so, who are the providers and from what sector (e.g. third sector, contractors)
4. What is the contract length and contract value of the current Community Dermatology contract?
5. Does the current service utilise Artificial Intelligence?
 - If yes, which parts of the pathway is the AI used in? What are the success rates for AI compared to consultants in the service?
 - If No, Would the Clinical Commissioning Group (CCG) consider commissioning AI as part of a future service?
6. Would it be possible to get a copy of the current service specification?
7. When is the current Community Dermatology service due to be re-tendered?
8. Is this date before contract extension (if so what is the extension period and likelihood of extension)?
9. Is it anticipated the re-tendered service will adhere to the same model and specification as the current Community Dermatology service?
 - If not, how do you expect this service to differ? Will you be undertaking market engagement ahead of any procurement process to inform this model?
 - If yes, do you anticipate the contract length and financial envelope to remain the same or efficiency savings to be applied? What percentage reduction would this be?
10. Has the current Community Dermatology service met all of the contracted Key Performance Indicator's (KPI's) during the lifetime of the contract?
11. Has the current provider of the Community Dermatology Service been served with any performance notices? If yes, when were they served and what for?
12. Are there any areas of particular concern within the CCG's population which the Community Dermatology service could be addressing more effectively?
13. Are there any areas of exceptional practice and/or innovation in the current Community Dermatology Service which stand out to the CCG?

14. What is the current Patient Satisfaction Rate for the Community Dermatology Service? Has this remained consistent or has there been fluctuations (reduced or improved)?
15. Which virtual/remote platforms are used in the current Community Dermatology Service?
 - o Telephone
 - o Video General, e.g. WhatsApp, Skype, Zoom
 - o Video Bespoke, e.g. Q-Doc, Attend Anywhere
16. Has the Community Dermatology Service continued to operate routine appointments during the Covid-19 pandemic via remote methods alongside Emergency/Urgent referrals?

Our Response:

1. The service is a separate contract.
2. Peninsula Health LLP currently provides the community dermatology service on the Wirral.
3. No.
4. The contract length is 2 years and the current contract value is £393,095 per annum.
5. No and it is not currently being considered.
6. Please see the attached specification.
7. The current contract expires on the 31st March 2022 and there is an optional contract extension in place for a further 12 months.
8. Please see answer 7.
9. This is to be reviewed and as of this response, no decision has been made.
10. Yes.
11. No.
12. No.
13. We currently feel that there is nothing at this moment in time.
14. As of September 2019, the patient satisfaction rate for the Community Dermatology Service was 98.5% and it has remained generally in the 90% – 100% range.
15. Telephone services are currently used.
16. No.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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