

# WIRRAL SAFEGUARDING ADULTS FLOWCHART

## WHAT TO DO IF YOU HAVE CONCERNS ABOUT AN ADULT



Practitioner has concerns about an adults welfare/safety

Practitioner discusses with manager and organisational Safeguarding Adult Lead

Still has a concern

No longer has a concern

Practitioner refers to Social Services (consider Consent issues)

No further safeguarding adult action, although may need to act to ensure services provided

Social Worker and Manager acknowledge receipt of referral and decide on next course

Feedback to referrer on next course of action

Initial Assessment required

No further Social Services involvement at this stage, although other action may be necessary e.g. onward referral

NB: if concerns about an adult's immediate safety contact police

Contact Social Care in 72 hours if no feedback is received.

Social Services/Adult Service  
Central Advice and Duty Team  
0151 514 2222 (choose option 3)

[wcnt.centraladviceanddutyteam@nhs.net](mailto:wcnt.centraladviceanddutyteam@nhs.net)

Social Services Emergency Duty Team  
(EDT)

0151 677 6557 (after 5pm)

Merseyside Police  
Emergency – 999

0151 777 2683 (9am – 5pm)  
0151 709 6010 (24 hours)

For advice (if required)  
Monday to Friday (9am – 5pm)

Paul Carr (from February 2020)  
Principle Social Worker/Head of  
Safeguarding Adults  
Tel: 0151 651 0011

Dr Mark Fraser  
Named GP for Safeguarding Adults  
Tel: 07771 790605  
[Markfraser2@nhs.net](mailto:Markfraser2@nhs.net)

After 5pm contact Social Services  
Emergency Duty Team (EDT)