

Our Ref: ID 1553

NHS Wirral Clinical Commissioning Group  
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## **Re: Freedom of Information Request – Emergency Care**

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 8<sup>th</sup> November 2019.

### **You Asked for:**

1. I request copies (or the accessible locations) of any and all NHS Wirral Clinical Commissioning Group (CCG) policies/instructions relating to GP referrals to 'urgent or emergency' services such as:
  - a. Advice to patients to attend an A&E department.
  - b. Advice to patients to call the emergency ambulance service.
  - c. Referral for urgent analytical/diagnostic tests.
2. I request details of any financial or other inducement schemes to encourage GP surgeries to control/limit the referrals described under 1.
3. I request details of any access quota schemes or any schemes/instructions to discourage GP surgeries from the referrals described under 1.

### **Our Response:**

1. Please find attached the Urgent Medical Assessment Unit criteria for further information.
2. NHS Wirral Clinical Commissioning Group (CCG) has no incentives schemes which have quotas or discourage Non-elective (NEL) referrals from GPs.
3. Please see the answer to question number 2.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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