

NHS Wirral Clinical Commissioning Group (CCG) Pilot Schemes

	Pilot Scheme Description	Start Date	End Date	Cost	Outcome
1	<p>Introduction of a focused specialist Senior Nurse for Older People (SNOP) role to enable enhanced support and pro-active management for frail people across the Wirral Neighbourhood footprint with the aim of:</p> <ul style="list-style-type: none"> • Bridging, discharge to home service for elderly frail people • Acting as an advocate and source of advice/ support • Enhancing and connecting other services • Testing out the value of the bridging/ connector post 	Dec 18	June 19	£49k	<p>Principle of role change in team established.</p> <p>Pilot closed.</p>
2	<p>Extension of pilot scheme for a Personal Independence Co-ordinator model within a number of primary care settings to provide pro-active risk stratification of patient data to identify those at risk of increasing frailty and high frequency usage of health care. Provision of targeted engagement from a Personal Independence Co-ordinator (PIC) with patients who would most benefit from holistic support. PIC undertakes a detailed guided conversation with individuals and develops a personal action plan addressing all of an individual's non-clinical / social needs.</p>	April 19	Sept 19	£15k	<p>Positive impact of social prescribing established, principles to be carried forward in to the work with Primary Care Networks in the development of Social Prescribing Link Workers.</p> <p>Pilot closed.</p>
3	<p>Age UK "Going Home Service" was commissioned to take patients home from hospital (wards and A&E) in an unmarked vehicle and settle the person at home. The Going Home Service works with the wider Age UK Home and Communities service, which is fully embedded into IDT and present at Board rounds. The team identify whether patients would benefit from Age UK involvement, and ensure that their discharge is seamless. This means that ward and A&E staff are reassured that the person will be supported at home, which helps facilitate an earlier discharge and ensures safe discharge.</p>	April 19	March 20	£57k	<p>Cost avoidance of using commissioned patient transport and in reducing bed days and readmissions.</p> <p>Full review of outcomes being conducted in Quarter 4 of 2019/20 and decision whether to mainstream service funding will be based on this.</p>
4	<p>Wirral Healthy Bowel Service - To fund a community bowel nurse to offer personalised treatment plans for patients with the aim of reducing referrals to secondary care.</p>	June 17	May 19	£26,100 per annum	<p>Extended to March 2020.</p>

5	The scheme aimed to evaluate the impact of third sector organisations on older people who regularly attend urgent care settings, predominantly focusing on Accident and Emergency. Participating patients received a holistic assessment and access to volunteers for additional support and joint visits with North West Ambulance Service (NWAS).	October 18	March 19	NHS Wirral Clinical Commissioning Group (CCG) did not fund this pilot.	The scheme itself was not continued, however, a programme of work for High Intensity Users was rolled forward to 2019/20, delivered by a combination of GPs and Wirral Community Health & Care NHS Foundation Trust. The project identified patients with frequent non-elective admissions to hospital with the aim to provide proactive care plans and point of contact to improve management of patient's conditions and reduce the likelihood of admissions in the future.
6	Acute Visiting Service (AVS) consists of a GP, car and driver. The aim of the service is to provide GP advice within 15 minutes to NWAS crews who have attended a patient at home and feel that the patient needs GP input to prevent the need for conveyance to hospital. The AVS GP will then follow up by either giving the patient further advice over the phone, visiting the patient at home or seeing the patient at Arrowe Park Walk in Centre.	July 18	March 19	£239,000	From 1 st April 19 the contract was awarded to Primary Care Wirral (PCW) to provide this service following a procurement process. The new contract is known as Urgent GP Service.