

Our Ref: ID1307

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 10th January 2019.

You Asked for:

- 1) Does NHS Wirral CCG use an electronic incident/risk management system?
- 2) If yes to question 1, what is the name of the system you use?
- 3) In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?
- 4) If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?
- 5) Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?
- 6) If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

Our Response:

- 1) Yes
- 2) Datix
- 3) Yes
- 4) For the management of Complaints, Freedom of Information Requests and Subject Access Requests.
- 5) £10,609.07 + VAT

6) £10,609.07 + VAT per annum

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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