

Our Ref: ID1294

NHS Wirral Clinical Commissioning Group  
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## Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 11<sup>th</sup> December 2018.

### You Asked for:

- 1) What is the geographical patch the CCG commissions GP out of hours services for and how many patients does this cover?
- 2) What is the name of the current provider of GP out of hours services for this patch?
- 3) How many errors and serious incidents (or equivalent) were reported to the CCG/health board/trust [delete as appropriate] relating to GP out of hours services, in the following:
  - a. 2017
  - b. 2018 (please provide the most up-to-date information possible and state up to which month this covers)
- 4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in:
  - a. 2016
  - b. 2017
  - c. 2018 (please provide the most up-to-date information possible and state up to which month this covers)
- 5) Please provide copies of any reports on the service's safety that have been produced in this period.
- 6) If the CCG does not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this.

### Our Response:

- 1) NHS Wirral Clinical Commissioning Group (CCG) commissions health care services for people registered with 51 general practices listed within the CCG area and this aligns with that of Wirral Borough Council.

As of 31st October 2016 we are responsible for a population of 335,198 (this figure represents those registered with a GP practice).

2. Wirral Community NHS Foundation Trust

3.

a. 8

b. 1

4.

a. 0

b. 0

c. 0

5. NHS Wirral Clinical Commissioning Group has not produced any reports on GP Out of Hours service safety over this period.

6. All incidents reported to the CCG are reviewed and any trends or major concerns are raised with the provider during contract meetings.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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