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Date: 5th February 2018

Our Ref: ID 1027

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 17th January 2018.

You Asked for:

INCLUSION MATTERS WIRRAL

Please provide the following information about the above service, which is the counselling service commissioned by the NHS on Wirral for patients suffering from depression and/or anxiety.

(1) How long, on average, will people will wait between opt-in and their assessment?

What is the current state of the waiting list once these patients have been assessed?
Specifically:

(2) What is the longest waiting time for a patient to receive treatment post-assessment? (In this calculation, please include instances where the patient has in fact not yet received treatment).

(3) What was the longest waiting time among any instances where the patient has become deceased during the waiting process?

(4) What was the longest waiting time among any instances where the patient has voluntarily removed themselves from the service before receiving treatment?

(5) What is the current average waiting time for a patient to receive treatment post-assessment?

Our Response:

(1) On average people wait between 14-16 days from opt-in to having an initial assessment.

(2) The longest wait for treatment is 581 days. Wirral CCG and IMW meet fortnightly to monitor the waiting list. IMW are continuing to focus on those patients that have been waiting the longest to ensure that they are prioritised into treatment.

(3) 252 Days (due to natural causes).

(4) 562 Days

(5) The current average wait for a 1:1 intervention is 276 days. The current average waiting time for group therapy is 28 days

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Yours sincerely

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