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Date: 20<sup>th</sup> December 2017

Our Ref: ID 1001



**Wirral**  
Clinical Commissioning Group

NHS Wirral Clinical Commissioning Group  
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## Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 13<sup>th</sup> December 2017.

### You Asked for:

#### Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?
2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. **Fixed Line- Contract Duration-** the number of years the contract is for each
4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

#### Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?
7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

**9. Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

**10. Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

**11. Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?

**12. Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**13. Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

**15. WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

**16. WAN Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**17. Contract Description:** Please can you provide me with a brief description of the contract

**18. Number of sites:** Please state the number of sites the WAN covers. Approx. will do.

**19. WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

**20.** If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

**21. Internal Contact:** please can you send me there full contact details including contact number and email and job title.

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

### **Our Response:**

NHS Wirral Clinical Commissioning Group has a Service Level Agreement (SLA) with Midlands and Lancashire Commissioning Support Unit (MLCSU) to provide ICT support. Any Freedom of Information requests concerning MLCSU should be sent to NHS England. I have included their details below for your information & should you wish to contact them direct:

Email – [england.contactus@nhs.net](mailto:england.contactus@nhs.net)  
Telephone – 0300 311 2233

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Yours sincerely

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