

Our Ref: ID767



Wirral

Clinical Commissioning Group

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 2nd March 2017.

You Asked for:

Please can you tell me how many Serious Untoward Incidents each CCG you are responsible for has recorded relating to your 111 service provider in:

- a. 2014/15 – **0**
- b. 2015/16 - **1**
- c. 2016/17 – **0**

Please also specify the name of the 111 provider.

NHS Wirral Clinical Commissioning Groups 111 provider is North West Ambulance Service.

Where the provider has changed in the past three years, please specify the SUIs under the previous contract.

NHS Wirral Clinical Commissioning Groups 111 provider changed from NHS Direct in 2013-14. There were no serious incidents reported under the previous contract.

Please can you also attach any annual (or quarterly) reports of these incidents produced by the CCG (or NHS 111 provider if held) since 2015.

Please see the link below to access the NHS Wirral CCG Annual Reports which are available on the website:

<https://www.wirralccg.nhs.uk/About%20Us/annual-report-annual-accounts.htm>

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