

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 541 5830

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received by the Corporate Affairs Team on the 30th June 2017.

You Asked for:

1. Who is your current and previous NEPTS operator (spanning the last 3 years or existing contract- whichever is longer?)

In the last three years, two providers have held the Wirral element of the Non – Emergency Patient Transport Service contract, North West Ambulance Service (NWAs up to 1st July 2016. The contract is currently held by West Midlands Ambulance Service (WMAS)

2. What is the current contract (s) end date (s) and are there any provision for extensions?

The current contract is due to expire on 31st March 2021, depending on the outcome of the next tendering round if there is to be a change of provider contracts can be extended to cover mobilisation and handover.

3. Who or which body would the procurement of your future contract be made by?

NHS Blackpool Clinical Commissioning Group (CCG) commission all ambulance services and NHS 111 on behalf of all North West CCG's.

4. Please provide the name, address, email and telephone number of the person responsible for the commissioning of services and the same for the person responsible for reviewing contract performance.

The current Lead Commissioner for the region is Joanne Camilleri. Please see Joanne's contact details below:

**NHS Blackpool CCG,
Blackpool Stadium,
Seasiders Way,**

Blackpool
FY1 6JX
Telephone Number: 01253 951200
Email: joanne.camilleri@nhs.net

Locally NHS Wirral CCG has a County wide Lead Commissioner, please see the contact details below:

Jim Britt,
c/o West Cheshire CCG,
1829 Building, Countess of Chester Business Park,
Chester

Email: jim.britt@nhs.net

5. Please provide the current Service Specification's in place across the contract (s)



6. How is your current contract operated (in lots or as a whole)? What are the different budgets for these?

The current contract is for the Cheshire, Warrington & Wirral County area and is broken down to each CCG based on activity from previous contract. The contract has six journey categories, Sitter 1 (C1), Sitter 1a (c1a), Sitter 2 (C2), Wheelchair (WC), Stretcher (STR) there is also an allowance within the budget for a percentage of activity to support hospital discharge and unplanned journeys.

7. What is your forecast spend in the following years (please break this down by service: scheduled patient journeys excl. renal, renal patient journeys, high dependency, secure and staff (if this is not available then please provide the total spend)
- 2017/18?
 - 2018/19?
 - 2019/20?

The annual budget for NEPTS is currently £1,300,728 for Wirral CCG it is our intention to keep activity to both budget and plan levels for the years ahead. In line with national and local policy we will also look to make efficiency savings where appropriate.

8. Please provide KPI and Penalties measure in place across this contract and the most recent performance review of the same.



9. Please provide the current Patient Transport Eligibility policy and what are your provisions for revision to this?



dh_078372 eligibility
criteria.pdf

10. What is your policy on transporting Escorts? Do you currently make payment provisions for this?

NHS Wirral CCG does not have a local policy for agreeing whether patients wish to be accompanied by escorts. The current eligibility is applied consistently by the provider and escorts are only included where the patient's individual needs require such support.

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