

NHS Wirral Clinical Commissioning Group  
Old Market House  
Hamilton Street  
Birkenhead  
Wirral  
CH41 5AL  
Tel: 0151 541 5830

## **Re: Freedom of Information Request**

Thank you for your request for information made under the Freedom of Information Act 2000 which was received by the Corporate Affairs Team on 26<sup>th</sup> June 2017.

### **You Asked for:**

1. How many car parking sites fall under the remit of the NHS Wirral CCG?
2. Roughly how many spaces do they provide in total across all sites?
3. Does the organisation manage their Car Parks directly (go to Q5) or via a Third Party (go to Q4)?
4. If managed by a Third Party:
  - a. Who is the provider
  - b. Dates of the contract duration (from/to)?
  - c. What is the basis of the contract (build/operate; land lease; management only etc)?
  - d. Any pros/cons of this arrangement?
5. How is parking currently controlled, e.g. POF, P&D, Permit, parking officers, barrier control, in/out global counting, bay occupancy?
6. Are you currently able to readily identify any patterns of use of particular zones/bay types/long or short term stays etc and collate this data to address specific problems areas on certain days/time periods?
7. What existing customer service focused measures are in place, e.g. information
8. provided at entry points, visual guidance to zones/bays with available spaces, on-site
9. support staff?
10. What are the key challenges that the NHS Wirral CCG face in regards to the provision
11. of parking for patients/carers/visitors?
12. What are the key challenges that the NHS Wirral CCG face in regards to the provision
13. of parking for staff?

14. Do you attend any conferences/events that focus on best practice in the  
15. management of parking/land use which you would recommend as good networking  
16. opportunities?  
17.11. Who is the person responsible for Car Parks in your organisation (Name, Title,  
telephone and direct email)

**Our Response:**

**NHS Wirral Clinical Commissioning Group (CCG) shares its headquarters and offices with other occupants at a site where there is onsite parking as part of its terms of occupation. NHS Wirral CCG's allocation (based upon the office space it occupies) is 25. NHS Wirral CCG also pays for some additional spaces at a commercial car park for staff who cannot be accommodated at the headquarters. Both of these are barrier controlled and management of the spaces are handled by the CCG itself.**

**As the spaces are used for staff who primarily work fixed hours, there are no identifiable patterns of usage. In light of this (and the fact that NHS Wirral CCG does not directly see or treat patients), there are no challenges around patient parking and that there is little requirement for customer service focused measures.**

**The CCG does not attend conferences and events around the management of parking as it is not a significant issue for the CCG.**

**Contact details:**

**Corporate Affairs Team  
Email: [WICCG.intouch@nhs.net](mailto:WICCG.intouch@nhs.net)  
Telephone Number: 0151 541 5830**

**This service operates Monday – Friday 9am – 5pm.**

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