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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received by the Corporate Affairs Team on the 27th June 2017.

You Asked for:

1. How many people in all the hospitals within your CCG have died in hospital awaiting the start of a package of fast-track continuing healthcare.

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2. What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is made to the care package being provided for the 12 month period to the end of March 2017?

4.7 days

3. What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is approved to the care package being provided for the 12 month period to the end of March 2017?

3.7 days

Please note, the average number of days is longer than 48 hrs due to:

- **The service is currently a 5 day service and the waits are calendar days.**
- **Providers are in place, but patients are not yet ready for discharge.**
- **The referral methods used are incorrect, changed from Normal CHC to Fast Track very rapidly.**
- **Patients who live in isolated areas have been an issue in finding domiciliary care packages.**
- **Poor Fast Track referrals received with no care plans attached.**

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