

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 29th July 2016.

You asked for information regarding bereavement counselling:

- (a) Have you commissioned any provisions within your local area for any patient who has suffered a bereavement?

Yes, NHS Wirral Clinical Commissioning Group has a bereavement support service which is commissioned as part of a Primary Care Mental Health contract.

- (b) Do you offer any bereavement counselling?
(c) If answer to (b) is yes who is commissioned to provide that counselling and what type of counselling is available?

Yes, bereavement counselling is provided within this contract which is held by Inclusion Matters Wirral (South Staffordshire & Shropshire Foundation NHS Trust), since July 2015. Cruse is a sub-contractor for bereavement support for the contract.

- (d) What is the current waiting time for access to bereavement counselling for those patients who have experienced the loss of a child at the following stages:

The general waiting time can be between 6 and 12 weeks. The provider would hold further information on waiting times for each themed area of stages should you wish to contact them direct.

South Staffordshire And Shropshire Healthcare NHS Foundation Trust:

**Trust Headquarters,
St. Georges Hospital,
Corporation Street,
Stafford,
Staffordshire,
ST16 3SR**

Email: foi@sssft.nhs.uk

(e) Is bereavement counselling offered to siblings and wider family members e.g. grandparents?

The service is open to referrals from siblings and wider family members. The provider would be able to provide further information should you wish to contact them direct.

(f) i. How much does your CCG spend on back office and administrative support?
ii. Does this include any external providers?

The service is a commissioned via the Primary Care Mental Health contract. The provider will hold service breakdown costs for elements of back office and administrative support. The contract has sub-contractor delivery of Cruse. Please see provider contact details above should you wish to contact them direct.

(g) If the answer to (e.ii) is yes, who have you commissioned to do this work and could you list any third sector organisations?

Please see response to question (f) i.

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