

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received by the Corporate Affairs Team on the 20th March 2017.

You Asked for:

Continuing Healthcare

1. Please provide the organisation's total expenditure on Continued Healthcare (CHC) split by the following settings for 2015/16:

a. Nursing Homes and Care Homes

£5,649,275.03

b. Care Homes

Please see response to part a.

c. Domiciliary Care

£2,620,862.52

d. Other

£605,651.46

***N.B.** There is only a certain 'Nursing Home' care selection on the Broadcare system, so if any inputted as other establishments may have had another care selection on their package. These cases would be included in the 'Other' section.*

2. Please provide the organisation's total expenditure on CHC by the following areas in 2015/16:

a. Prisons

Nil.

b. Military

Nil.

3. Do you collaborate with any CCGs? If so, please provide:

c. A list of the CCGs in your collaboration

EasternCheshire Clinical Commissioning Group, South Cheshire Clinical Commissioning Group, Vale Royal Clinical Commissioning Group, West Cheshire Clinical Commissioning Group and NHS Wirral Clinical Commissioning Group.

d. The name of the lead CCG

South Cheshire Clinical Commissioning Group.

4. Please describe how the CCG manages:

a. Personal health budgets

b. Direct payments

NHS Wirral Clinical Commissioning Group (CCG) is constantly reviewing progress and processes in both of these areas in order to improve outcomes for patients.

Once a patient is assessed as eligible for a CHC funding stream within the CCG we offer all patients a Personal Health Budget (PHB). From there, the patient is referred to our local user led organisation which is commissioned to offer an all-encompassing support service to ensure that patients have support throughout the whole PHB process.

This organisation works with the lead clinician and supports the patient to develop a person centred support plan which details how they would wish their care to look and be managed as well as detailing what health outcomes they hope to achieve.

NHS Wirral CCG reviews and signs off all support plans to ensure that they will meet patients identified health needs and that all risk assessments and care plans have been considered and included when applicable. Once the plan has been agreed from a clinical perspective, the PHB contract is signed by both the patient and the CCG clinician and loaded onto our Broadcare system in order for the finance department to make payment. This payment is made in the way the patient has requested (that being a direct payment, third party arrangement or notional budget) unless there is a clear reason why this cannot happen (see policy for further details).

All PHB's are subject to a twelve week review followed by an annual review in line with CHC framework. At the annual review a lite touch financial review is undertaken to ensure that funds are spent only in the way detailed within the PHB support plan, should any funds not have been spent these are returned to the CCG at this point and an audit will be completed should it be deemed necessary.

Our commissioned service supports the patient to implement their support in the way detailed in the plan on an ongoing basis and works with the CCG to ensure that the PHB continues to meet the patients' needs.

Workforce Management

5. Please provide the organisation's total expenditure on agency staff, split by staffing group for 2015/16:

a. Admin & Clerical

£63k

b. Nursing & Midwifery

Not Applicable

c. AHPs

Not Applicable

d. Medical & Dental

Not Applicable

e. Scientific

Not Applicable

f. Other (Please specify)

Not Applicable

g. TOTAL

£63k

6. Does the organisation use any 3rd party services/software to manage agency workers? If so, please provide the following information:

- a. Provider Name**
- b. Description of Services**
- c. Annual Cost to Organisation in 2015/16 (£)**
- d. Contract End Date**
- e. Framework used for procurement**

All the above is not applicable. NHS Wirral Clinical Commissioning Group (CCG) does not use agency workers.

Back Office Functions

7. Does the CCG outsource any elements of back office financial or HR management? If so, please provide the following information for all services:

- a. Service Provider Name**
- b. Description of Services**

Financial services are purchased from NHS West Cheshire Clinical Commissioning Group (CCG) – Annual costs are approximately £170k. There is a rolling contract on a 12 month basis and a description of the service is below:

- To deliver an effective Treasury Management Service, ensuring all national deadlines and statutory duties are achieved successfully in line with current CCG Finance Policies.
- To provide a robust comprehensive financial accounting service to lead the CCG to accomplish their financial reporting statutory duties within a controlled environment.
- To deliver an effective financial management and processing of payments for Non Contract of Activity (Warrington CCG and West Cheshire CCG only).

- To provide an effective Financial System support to assist in the delivery of the CCG Statutory duties.
- To provide expert financial advice on technical accounting and NHS finance supporting both financial and management accounts

c. Annual Cost to Organisation in 2015/16 (£)

HR Management is purchased through Midlands & Lancashire Commissioning Support Unit – costs are circa £59k.

d. Contract End Date

The current contract is in place until the end of February 2019.

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