

Our Ref: ID249

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 28th July 2015.

You Asked for:

1. Please list the total number of patients seen on each of the following pathways in 2013/2014 & 2014 to the present time:
 - a) Cataract Post-Op
 - b)
 - c) High Vision Services
 - d) Glaucoma Referral Refinement
 - e) Glaucoma Repeat Readings
 - f) Learning Disabilities
 - g) Low Vision
 - h) OHT Monitoring
 - i) Ophthalmology Referral Triage
 - j) PEARS/MECS Other Community Referral Pathway
 - k) Specialist Referral Pathway

NHS Wirral Clinical Commissioning Group (CCG) commissioning the following enhanced services Cataract referral; Glaucoma referral refinement and Low Vision. The number of patients that have been seen on each commissioning pathway during the years requested can be seen below

Numbers of patients seen on each commissioned pathway 2014/15-

- Cataract referral = 900
- Glaucoma referral refinement = 405
- Low Vision = 262

Numbers of patients seen on each commissioned pathway 2015/16 (Qtr 1):

- Cataract referral = 352
- Glaucoma referral refinement = 124
- Low Vision = 41

2. How many locations within your CCG area offer these services?

Please see below the number of locations in which NHS Wirral CCG offers these services:

- Cataract referral = 20
- Glaucoma referral refinement = 18
- Low Vision = 14

How are these services currently commissioned?

These services are locally commissioned services.

Does the CCG intend to change the way services are commissioned in the next 12 months?

The CCG has no intention to change the way services are commissioned in next 12 months.

3. How do patients access these services in your CCG area?

In order to access these services patients present to Optometrists.

Is the CCG currently running or planning any pilots or trials with Local Optical Committees or any other provider?

The CCG is not currently running or planning any pilots or trials with Local Optical Committee or any other provider

4. For each of the 11 Enhanced Optical Services detailed above, how much does each pathway cost with your current provider?

Please see below how much each pathway costs with current providers for NHS Wirral CCG:

- Cataract referral =£46,202
- Glaucoma referral refinement = £26,135
- Low Vision = £10,761

5. How many of those patients who accessed the above services required onward referral for treatment?

Please provide details of the number of patients requiring onward referral broken down by service.

The number of patients who have accessed the above services and required onward referrals for treatment can be seen below:

- Cataract referral = 680
- Glaucoma referral refinement = 132
- Low Vision = 10

6. How do you measure patient satisfaction?

How do you measure patient satisfaction after 6 and 12 months?

NHS Wirral CCG used Patient satisfaction surveys to measure patient satisfaction.

7. What form of aftercare is provided to patients who access these services? Please provide specific aftercare details related to each pathway.

Please see below the form of aftercare that is provided for patients who access these services:

- Cataract referral – Patients receive a follow-up 4-12 weeks post-surgery
- Glaucoma referral refinement – Patients identified with suspicious visual fields and provides additional assessment on a separate occasion
- Low Vision – Patients receive a 2 month follow-up and annual review

8. Are there any costs to the patients who are on these pathways?

Please see below any costs that patients may incur whilst on these pathways:

- Cataract referral – There are no costs
- Glaucoma referral refinement – There is a £40 charge for a Visual field appoint
- Low Vision – There is a charge of £30 for a follow-up appointment and £30 charge for an Annual Review

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