

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Our Ref: ID245

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 27th July 2015.

You Asked for:

1. Is your GP OOH service required or recommended to meet a minimum staffing level?
2. If so, what is the requirement or recommendation?
3. Is this staffing level a contractual requirement?
4. On how many occasions per month for the past 6 months has your GP OOH provider failed to meet that minimum staffing requirement/recommendation?
5. Please detail for each occasion how far below the required/recommended staffing level the service was?
6. What sanctions have been applied to the GP OOH provider in the past 6 months due to failure to meet a minimum staffing level?

Our Response:

NHS Wirral Clinical Commissioning Group does not specify minimum staffing levels within the GP Out of Hours service specification; however, the service is monitored through Key Performance Indicators which incorporate the National Quality Requirements for GP Out of Hours services.

Wirral Community NHS Trust are the local service provider and I have included their contact details below, should you wish to contact them directly for further information:

Board/FOI Officer
Wirral Community NHS Trust
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL

FOI@wirralct.nhs.uk

Re- Use of Information

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail foirequests.nhswirralccg@nhs.net to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.