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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 19/02/15.

You Asked for:

Hardware maintenance and costs relevant to IT:

A list of the models of the physical servers,

- Storage devices
- Tape libraries
- Network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment.
- Could you also supply the names of the suppliers of aforementioned support services?
- I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

Our Response:

NHS Wirral Clinical Commissioning Group has a service level agreement with North West Commissioning Support unit to provide ICT support. Any Freedom of Information requests concerning NWCSU should be sent to NHS England. I have included their details below for your information & should you wish to contact them direct:

Email – england.contactus@nhs.net
Telephone – 0300 311 2233

I hope this sufficiently answers your FOI enquiry however if you require any further information please do not hesitate to contact a member of the FOI team (contact details at the top of this letter).

Yours sincerely



Laura Wentworth
Corporate Affairs Manager
NHS Wirral Clinical Commissioning Group
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