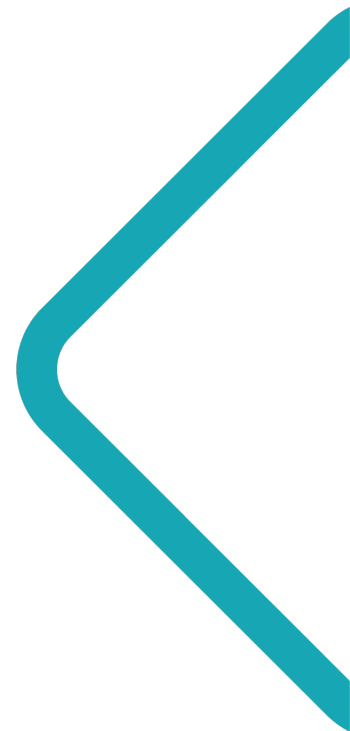


Draft Public Engagement Framework

Our Strategy for Empowering People and Communities in C&M











July 2022



Overview

- Co-produced with commissioned partners from Healthwatch, the Voluntary, Community, Faith and Social Enterprise (VCFSE) sector, and system engagement practitioners.
- Development overseen by a multi-disciplinary task and finish group from 1 April – 30 June, with engagement of Place engagement forums led by task and finish group members.
- Draft framework submitted to NHS England on 27 May 2022 (in line with national readiness to operate requirements).
- Draft Framework currently being reviewed and moderated by national transformation and participation teams, with written feedback expected at the end of July.
- Further draft will then be developed based on that feedback, and the outcome of national public consultation on statutory guidance for working with people and communities (also expected at the end of July).
- Further programme of engagement with partners, people and communities will follow, along with the development of an action plan and new engagement mechanisms for NHS Cheshire and Merseyside.

10 Principles

 <p>1. Put the voices of people and communities at the centre of decision-making and governance, at every level of the ICS.</p>	 <p>6. Provide clear and accessible public information about vision, plans and progress, to build understanding and trust.</p>
 <p>2. Start engagement early when developing plans and feed back to people and communities how their engagement has influenced activities and decisions.</p>	 <p>7. Use community development approaches that empower people and communities, making connections to social action.</p>
 <p>3. Understand your community's needs, experience and aspirations for health and care, using engagement to find out if change is having the desired effect.</p>	 <p>8. Use co-production, insight and engagement to achieve accountable health and care services.</p>
 <p>4. Build relationships with excluded groups, especially those affected by inequalities.</p>	 <p>9. Co-produce and redesign services and tackle system priorities in partnership with people and communities.</p>
 <p>5. Work with Healthwatch and the voluntary, community and social enterprise (VCSE) sector as key partners.</p>	 <p>10. Learn from what works and build on the assets of all ICS partners - networks, relationships, activity in local places.</p>

Key success factors

- Draft framework is co-produced with Healthwatch, VCFSE and system engagement experts.
- Ongoing engagement with key audiences to develop the framework, an action plan for delivery, and engagement mechanisms.
- Utilise the feedback and insights from workshops delivered by Healthwatch and the VCFSE sector
- Transition what has worked well from legacy CCGs into new arrangements.
- Recognise and build on the approaches, strengths and assets already rooted in the system and at Place.
- Further engagement in strategic Place partnership forums to enable collective “sign-up” to the principles and ways of working.

Next steps

- Draft public engagement framework will be presented to the public Board meetings of both NHS Cheshire and Merseyside and Cheshire and Merseyside Health and Care Partnership.
- The framework will be adopted in draft with ongoing further work to make it meaningful to system partners and Places.
- A shorter-form, designed document, that is jargon-free will be published and used to support engagement with people and communities.
- An engagement reference will be set up to use the public engagement framework to respond to the feedback gathered through engagement activity led by Healthwatch and VCFSE partners.
- Specific mechanisms designed and implemented to deliver effective involvement opportunities at system and in Place.