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Date: 17<sup>th</sup> December 2014

## Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 1<sup>st</sup> December 2014.

### You Asked for:

1. Into how many languages does the Trust translate patient information, as of 1 November 2014?

**NHS Wirral Clinical Commissioning Group (CCG) are able to translate and provide information to patients and members of the public in a range of alternative formats including various languages, large print, braille and audio cassette. Please see the list below of the languages of which we can translate information into:**

**Albanian  
Arabic  
Bengali  
Cantonese  
Gujarati  
Mandarin  
Polish  
Punjabi  
Urdu**

2. During the last financial year (i.e. April 2013 - March 2014) how much did the Trust spend on the following:
  - A. Translation of written information published or printed for the benefit for patients / carers (e.g. of leaflets or online information)  
**None.**
  - B. Translation / interpretation services for patients/ carers (i.e. To assist patients / carers with limited English during consultations, meetings and phone calls etc)  
**None.**

If the Trust has difficulty in splitting up its costs into these different elements, please provide me with a 'global' figure for the amount spent on translation / interpretation for the financial year 2013/14.

I hope this sufficiently answers your FOI enquiry however if you require any further information please do not hesitate to contact a member of the FOI team (contact details at the top of this letter).

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