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Date: 3<sup>rd</sup> December 2014

## Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 27<sup>th</sup> November 2014.

### You Asked for:

1. **Do you use digital dictation? (Yes/No)**  
No
2. **Which dictation system do you use?**  
Not applicable.
3. **Do you use voice recognition? (Yes/No)**  
No.
4. **If yes, is it Dragon from Nuance? (Yes/No)**  
Not applicable.
5. **Do you outsource your transcription? (Yes/No)**  
Not applicable.
6. **Do you also have your in-house transcription centre? (Yes/No)**  
Not applicable.
7. **How much in % do you do in-house and outsource? (1/3 or less, 1/3, 1/2, 1/2 more than)**  
Not applicable.
8. **Would you be willing to give the name of the outsourcing partner?**  
Not applicable.

I hope this sufficiently answers your FOI enquiry however if you require any further information please do not hesitate to contact a member of the FOI team (contact details at the top of this letter).

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