

**WIRRAL COMMUNITY NHS TRUST PERFORMANCE DASHBOARD**  
**Reporting Month - October 2014**

Reference	Description	Data Source	Rag Thresholds			Current Month	2013/14 Performance	2014/15 Target/Plan	April	May	June	July	Aug	Sept	2014/15 Current Month	2014/15 Actual (YTD)	2014/15 YTD Trend Analysis
<b>CCG COMMISSIONED SERVICES</b>																	
<b>H</b>	<b>GP Out of Hours Service</b>																
CH1	Percentage of immediate life threatening conditions recognised in 3 minutes	Adastra	>= 95%	94.9 - 90%	< 90%	Oct-14	97.51%	95%	100%	98.51%	100%	98.41%	95.83%	100%	100%	98.49%	
CH2	Percentage where start of definitive clinical assessment for urgent calls is within 20mins of being answered	Adastra	>= 95%	94.9 - 90%	< 90%	Oct-14	94.41%	95%	97.13%	96.35%	97.69%	96.34%	96.09%	97.79%	98.59%	97.10%	
CH3	Percentage where start of definitive clinical assessment for all other calls is within 60mins of being answered	Adastra	>= 95%	94.9 - 90%	< 90%	Oct-14	95.59%	95%	98.14%	97.07%	98.10%	96.97%	98.27%	98.13%	99.04%	97.95%	
CH4	Percentage where clinical assessment for urgent patients commences within 2hrs of the patient arriving in the centre (face-to-face assessment)	Adastra	>= 95%	94.9 - 90%	< 90%	Oct-14	91.22%	95%	95.27%	94.59%	97.09%	93.08%	91.84%	95.77%	93.36%	94.40%	
CH5	Percentage where clinical assessment for all other patients commences within 6hrs of the patient arriving in the centre (face-to-face assessment)	Adastra	>= 95%	94.9 - 90%	< 90%	Oct-14	98.42%	95%	98.50%	97.75%	98.57%	95.89%	96.00%	97.58%	97.87%	97.51%	