

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 12th December 2016.

You asked for information on Telehealth and Telemedicine Services:

- 1. Please list all telehealth/ telemedicine services or programmes your trust / CCG has commissioned or been involved in trialling/ rolling out in the last four years.**

NHS Wirral Clinical Commissioning Group (CCG) has not taken part in trailing / rolling out in the last four years.

- 2. For each, please give the following details**
 - a. When they were commissioned**
 - b. How many patients used the services?**
 - c. Are the services are still running?**
 - d. Please name the telehealth / telemedicine provider that was contracted to provide the service**
 - e. How much did your CCG/ Trust spend on this service**
 - f. Was any assessment made of the success of the service? If so, please provide details of what the assessment found.**

Please see answer to question 1

- 3. Have you commissioned Tunstall Ltd to provide any telehealth / telemedicine service?**

Please see answer to question 1

- 4. If you have commissioned Tunstall Ltd to provide telehealth / telemedicine services:**
 - a. Which services did you contract them for?**
 - b. Are these services still running?**
 - c. How much were Tunstall Ltd paid?**
 - d. Was any assessment made of the success of the service? If so, please provide details of what the assessment found.**

Tunstall Ltd were not commissioned to provide services.

Please provide answers to the following for each of the years 2014,2015 and 2016.

5. How many GP surgeries exist in your area?

Number of GP Surgeries	2014	2015	2016
	62	57	53

6. Of those, how many have offered video consultations to patients?

This information is not held by NHS Wirral Clinical Commissioning Group (CCG) and is specific to each individual general practice. Please note that NHS England holds the contracts for GP Practices and I have included their contact details below, should your wish to contact them direct:

Telephone: 0300 311 22 33

Email: England.contactus@nhs.net

NHS England
PO Box 16738
REDDITCH
B87 9PT

7. How many still offer them?

Please see response to question 6

8. For each of the years 2014, 2015 and 2016 please give the following figures:

- a. How many GP consultations of any kind took place
- b. Of these, how many were carried out over skype/ other videoconferencing services? (Please give the name of the programme or programmes used, eg Skype, VaaS.)
- c. What was the average length of a video consultation?
- d. Who is the service provider for your video consultations?
- e. How much have they been paid?
- f. Was any assessment carried out on the success/ uptake/ impact of videoconferencing services? If so please give details of what was found.

Please see response to question 6

9. Do you have plans to trial or use Giraff robots?

If so, please provide the following details:

- a. How many devices will you trial or use
- b. What will the trial cost?
- c. When will it be launched?

NHS Wirral Clinical Commissioning Group (CCG) has no plans to trial or use Giraff Robots.

10. Do you have plans to trial or use telepresence robots in dementia services or for those suffering from dementia?

If so, how many?

- a. What will the trial cost?**
- b. When will it be launched?**

NHS Wirral Clinical Commissioning Group (CCG) has no plans to trial or use telepresence robots.

Telehealth or Telemedicine is the use of technology provided by the NHS to patients, in order that the patient can carry out self- monitoring, use the technology to communicate with a healthcare provider. In the context of dementia care it is used to try and assist dementia sufferers to live independently, by monitoring them in their homes and assisting them with daily tasks.

11. Please provide details of all telehealth/ telemedicine/ telecare services you offer dementia patients?

NHS Wirral Clinical Commissioning Group (CCG) does not provide telehealth, telemedicine, telecare services.

12. Please name all services and/or devices which have been provided.

Not Applicable. Please see response to question 11.

13. For each service/ device provided, please

- a. Name the provider or manufacturer**
- b. State how much the provider or manufacturer was paid to provide the devices**

Not Applicable. Please see response to question 11.

14. How many patients are diagnosed as suffering from dementia in your area?

As at September 2016, for Wirral 3274 patients were diagnosed with dementia (All Ages)

15. Of those, how many dementia patients have been provided with telehealth / telemedicine services?

Not Applicable.

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