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**Re: Freedom of Information Request**

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 2<sup>nd</sup> November 2016.

**You asked for information on Referral Management:**

Q1: Please disclose details of any referral management system or scheme that your CCG currently has in place for managing referrals from GPs to secondary care. (please include details of when the current system was introduced, the name of the service provider and which clinical specialities the system applies to).

Q2: Please state in percentage terms and in numerical terms how the referral management system has impacted upon first outpatient attendances since its implementation (for example, it has led to an X% reduction and X fewer referrals).

Q3: Please state the total cost of operating the referral management system since its introduction and how much each individual referral costs to be processed.

Q4: Please state the total savings the referral management system has delivered since its introduction.

**NHS Wirral Clinical Commissioning Group (CCG) does not have a Referral Management System in place. It does, however, have an advice and guidance support system for GPs which helps GPs in considering referrals.**

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