

NHS Wirral Clinical Commissioning Group
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Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 13th November 2016.

You asked for information on Friends and Family Test:

1. Initial cost to set up and implement the FFT
2. Ongoing or recurrent costs of operating the FFT
3. Bands of staff and Whole Time Equivalents directly responsible for the management of Friends and Family Test
4. If you have used an external / 3rd party agency to implement the Friends and Family Test

Our Response:

Please note that NHS Wirral Clinical Commissioning Group does not hold this information and I would therefore suggest for you to contact the provider organisations direct, Wirral University Teaching Hospital Foundation Trust, Wirral Community NHS Foundation Trust and NHS England (on behalf of GP Practices) directly. I have included their contact information below:

Wirral University Teaching Hospital Foundation Trust:

wih-tr.AccessToInformationOffice@nhs.net

Wirral Community NHS Foundation Trust:

FOI@wirralct.nhs.uk

NHS England for GP Practices:

England.contactus@nhs.net

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