

NHS Wirral Clinical Commissioning Group
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Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 12th October 2016.

You asked for information on ICT:

Please provide information on the manufacturer used, licence expiry and licence cost including duration for each of the following IT security areas within the organisation:

1. Desktop anti-virus
2. Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2)
3. Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)
4. Web gateway
5. Mobile device management/enterprise mobility management
6. Hard disk encryption
7. Removable media encryption
7. Firewall
8. VPN
9. Two factor authentication provider
9. Wireless network provider
10. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)
11. VDI software provider and number of VDI instances
12. Network access control solution provider
13. Security information and event management (SIEM) solution provider

Please also provide:

1. The total number of computers within the organisation.
2. The total number of smartphones within the organisation.
3. The total number of tablet devices within the organisation.
4. Details of whether IT security is provided by an in-house team or by a third party – if by a third party please state who provides the service and when the contract expires.

Our Response:

NHS Wirral Clinical Commissioning Group has a Service Level Agreement (SLA) with Midlands and Lancashire Commissioning Support Unit (MLCSU) to provide ICT support. Any Freedom of Information requests concerning MLCSU should be sent to NHS England. I have included their details below for your information & should you wish to contact them direct:

Email – england.contactus@nhs.net

Telephone – 0300 311 2233

Re- Use of Information

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