

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 7th July 2016.

You Asked for:

Information regarding Mental Health Services:

- What does the CCG currently do to include people who use services and experts by experience in the commissioning and design of mental health services?

The CCG involves service users as part of service redesign, procurement and service monitoring.

- Do you have any particular examples of services that you have developed with the input of people with lived experience of mental illness?

The CCG together with its provider of children's mental health services held focus groups with young people to understand what is important to them in mental health. The CCG also works closely with an expert by experience in the development and monitoring of its Crisis care concordat, who has been closely involved in the development of an outcomes framework for mental health crisis care.

- What plans does the CCG currently have to expand the scope and scale for experts by experience to be involved in the commissioning and design of mental health services?

There are no formal plans in place; however, the CCG is keen to expand the use of experts by experience.

- Is the CCG interested in doing more to include people with lived experience of mental illness, and their carers, in commissioning and designed mental health service? Is there anything we can do to facilitate this?

Examples of where this is done in a systematic way elsewhere would be helpful

- Who your lead point of contact in the CCG for mental health and patient engagement?

Christine Campbell is the lead commissioner for mental health and Michael Chantler is the lead for patient engagement.

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