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Our Ref: ID490

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 28th April 2016.

You Asked for:

- 1) Is the continuing healthcare and funded nursing care process managed in-house, or is part or all of the process outsourced to a 3rd party (CSU, Council, Independent provider etc.). If outsourced, please state the name of the company and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.)**

NHS Wirral Clinical Commissioning Groups (CCG) Continuing Healthcare (CHC) and Funding Nursing Care (FNC) processes are provided by South Cheshire Clinical Commissioning Group who host a shared service on behalf of NHS Wirral CCG and other CCG's within Cheshire

- 2) Please provide the name and contact details of the individual responsible for continuing healthcare at the CCG.**

Helen Bainbridge is the Locality Lead for Wirral CCG along with other core functions. Helen's email address is; helen.bainbridge@nhs.net.

- 3) How many people are involved with the continuing healthcare process internally?**

There is one Operational Lead for the Team and one band 7 who focusses on complex cases within the team and supports the Nurses, this is a pilot role and will commence during May 2016.

There are also 5.5 Individual Commissioning Nurses which includes half of the band 7's duties along with vacant band 5 post funded 0.5 but temporarily increased to full time for 6 months fixed term period.

There are also two band 3 administrators and 0.5 band 2 which has been temporarily increased to full time for 6 months fixed term.

4) Does the CCG or any contracted provider managing CHC have a connection to the Exeter System and regularly check this? If not how does the CCG become aware of patient deaths?

NHS Wirral Clinical Commissioning Group relies on provider organisations to advise of patient deaths. The CHC team also contacts providers to cross reference with patient information on the Broadcare system.

Broadcare are currently assisting with a link to the Spine to automatically update the system of patient deaths in the next couple of months.

5) Does the CCG use any third party tech solutions to record patient information relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If not how is this recorded?

NHS Wirral Clinical Commissioning Group uses the Broadcare system.

6) Does the CCG use any third party tech solutions to record financial information (Broadcare, Caretrack, QA Plus etc.)? If not how are invoices validated against care package details?

Please see the answer to question 5.

7) Does the CCG contract care packages from a framework with agreed rates? If so what percentage of contracts are secured on and off framework?

NHS Wirral Clinical Commissioning Group contracts care packages from providers on the North West Framework which has specified rates depending on the type of care required.

Of all the CHC funded placements in Care Homes, 84% are placed in homes which are on the North West Framework

8) Please provide the average no. of patients receiving CHC and FNC funding in the last financial year, and a breakdown for each category:

a. CHC Patients – The average number of patients in receipt of CHC funding during the previous financial year 15/16 was 210.

b. FNC Patients - The average number of patients in receipt of FNC funding during the previous financial year 15/16 was 744

9) Please provide the total number of suppliers that the CCGs uses for CHC & FNC, split by:

a. Residential Homes- This figure is included within the nursing home figure below

b. Nursing Homes - 42

c. Homecare Agencies - 25

d. Other (please specify) – This includes: Complex Care (Mental Health, Learning Disability, Physical Disability) 59

10) Please state the average number of care packages in the last financial year, split by:

a. Residential Homes- Not applicable

b. Nursing Homes -111

c. Homecare Agencies - 70

d. Other (please specify) – This includes: Complex Care (Mental Health, Learning Disability, Physical Disability) 185

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