

NHS Wirral Clinical Commissioning Group  
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Our Ref: ID436

## Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 7<sup>th</sup> March 2016.

### You Asked for:

What is the exact wording contained in your contracts with providers to ensure the provision of reasonable adjustments for people with learning disabilities is embedded in practice?

### Our Response:

NHS Wirral Clinical Commissioning Group follows the NHS Standard Contract, please see the extract below from the Service conditions of this;

Service Condition  
SC13.2

The Provider must provide appropriate assistance and make reasonable adjustments for Service Users, Carers and Legal Guardians who do not speak, read or write English or who have communication difficulties (including hearing, oral or learning impairments).

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