

psHEALTH Freedom of Information request

Please could you kindly email your responses to emma.walker@pshealth.co.uk

Question	Response
1. Does the CCG operate, or commission, a referral management centre that assesses referrals by local GPs?	No
Question	Response
2. If yes, when was it introduced?	Not applicable
Question	Response
3. If no, does the CCG plan to implement a service in the next two years?	No

IF THE CCG DOES OPERATE, OR HAS COMMISSIONED, A REFERRAL MANAGEMENT CENTRE:

Question	Response
4. Which organisation operates the referral management centre for the CCG?	Not applicable

Question	Response
5. How many GP referrals did this centre assess in 2014/2015?	Not applicable

Question	Response
6. Approximately what percentage of referrals were received via eRS (the old Choose & Book) in 2014/15?	<p>We currently don't have data flows to answers these questions and are hoping for 16/17 to introduce flows via the DSCRO</p> <p>0 to 25% <input type="checkbox"/></p> <p>25%-50% <input type="checkbox"/></p> <p>50%-75% <input type="checkbox"/></p> <p>75%-90% <input type="checkbox"/></p> <p>Over 90% <input type="checkbox"/></p>

Question	Response
7. Please list the specialities that fall under the referral management centre's remit.	Not applicable

Question	Response
8. How much did the CCG spend on referral management centres for GP referrals in 2014/15, and how much does it	Not applicable

Question	Response
9. For 2014/15, approximately how many referrals were returned to GPs?	We currently don't have data flows to answers these questions and are hoping for 16/17 to introduce flows via the DSCRO
10. Please give the most common reason(s) for referrals being returned to GPs	We currently don't have data flows to answers these questions and are hoping for 16/17 to introduce flows via the DSCRO
plan to spend in 2015/16?	

Question	Response
11. Does the CCG track or estimate savings made from using a referral management scheme?	Not applicable
12. If yes, please give actual (or estimated) savings for 2014/15 and projected savings for 2015/16	Not applicable

Question	Response
13. What is the feedback process between the referral management centre and GPs?	Not applicable

The information provided in this response is accurate as of ___16/03/2016___