

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 6th January 2017.

You asked for information on banking payment systems:

1. Who provides the organisations BACS payments and Direct Debit collection software?

NHS Shared Business Services via NATWEST Bank.

2. Please provide a list of your suppliers of the above software.

NHS Shared Business Services via NATWEST Bank.

3. How you came to the decision to choose these companies?

All Clinical Commissioning Groups (CCG's) are obliged to use NHS Shared Business Services.

4. Are these solution(s) hosted on premise or cloud hosted?

NHS Shared Business Services is an outsourced company.

5. Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.

All CCG's do not pay directly for these costs, there is a national contract for NHS Shared Business Services held with NHS England. I have included their contact information below should you wish to contact them directly:

Telephone: 0300 311 22 33

Email: England.contactus@nhs.net

**NHS England
PO Box 16738
REDDITCH
B87 9PT**

This service operates Monday to Friday 08:00 – 18:00 hrs, excluding Bank Holiday.

6. When does your current contract(s) with BACs payment and direct debit collection software expire?

Please see response to question 5.

7. Will this service(s) be tendered and if so where?

Please see response to question 5.

8. What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?

Please see response to question 5.

9. With whom does the organisation hold its primary bank account?

NatWest Bank.

10. Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?

Yes.

11. What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).

CHAPS, BACS, CHEQUE, FASTER PAYMENT, DIRECT DEBIT.

12. Who is the person responsible for BACS processing and Direct Debit collection software?
- Name
 - Position
 - Telephone Number
 - Email

Please see response to question 5.

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